Postcards from the Flood

Stories of Technology and Disaster

Kip Harkness, Deputy City Manager
@Kipthinks
Be Compassion, in Action

Put people in the center
Be Compassion, in Action

- Let go of ALL your other work,
- Make time to get into the field and listen to people
- Ask volunteers to help
- Crowd source fundraising
- Remind the team, every day, it is all about people
Open, Candid, Direct

Face the Brutal Facts
Open, Canid, and Direct

- Face the Brutal Facts
- Admit your mistakes
- Seek and Provide direct feedback in real time
- LEARN quickly and improve by taking immediate action
One Team

No one gets left behind
Scrum

Priority

Product Backlog

Sprint Scope

Iteration

Standup
Daily

Sprint
1-4 weeks

Releasable Software
One Team

- Let go of department lines and normal hierarchy,
- Expand the team to include community and non-profits
- Scrum and agile approaches to allow for flexibility and clarity.
- Reach out to your legislators
- The last mile is the longest, don’t quit.
Epilogue

Technology Failing Forward
Scrum Resources

Medium Article on Scrum by Michelle Thong

https://medium.com/re-iterate/scrum-best-thing-government-team-75104b922db4

Six Pages on Scrum

https://wiki.metropolia.fi/download/attachments/50758582/SixPagesAboutScrum%281%29.pdf?version=1&modificationDate=1347522671000&api=v2